

Gale Services

General Inquires

Phone: 1-800-877-GALE (Option3)
Monday-Friday, 8:00 A.M. to 7:00 P.M. EST
Fax: 1-877-363-4253
E-mail: customerservice@gale.com
Mail: Gale • Customer Service
27500 Drake Road
Farmington Hills, MI 48331-3535

Outside the U.S. and Canada:
e-mail international@gale.com

To Place an Order

Phone: 1-800-877-GALE (Option2)
Monday-Friday, 8:00 A.M. to 7:00 P.M. EST
Fax: 1-800-414-5043
Online: Gale Order Center,
www.gale.com/customer_service
Mail: Gale • P.O. Box 9187
Farmington Hills, MI 48333-9187

Outside the U.S. and Canada: Fax orders to
+1 248 699 8035 or email international@gale.com

To Place & Prepay an Order by Check

Mail: Gale • P.O. Box 95501
Chicago, IL 60694-5501
Shipping is free on prepaid orders.

To Place & Prepay an Order by Credit Card

Phone: 1-800-877-GALE (Option2)
Gale accepts VISA, MasterCard, American Express
and Discover.
Shipping is free on prepaid orders.

To Make an Invoice Payment

By check: Gale • P.O. Box 95501
Chicago, IL 60694-5501
By EFT: Harris Trust and Savings Bank
111 West Monroe
P.O. Box 755
Chicago, IL 60690-0755 USA
Account #265-887-0 ABA 0-710-00-288

Returns

Please allow eight weeks for returns processing.
Please enclose a copy of the original invoice and
send prepaid by traceable means to:

Thomson Distribution
10650 Toebben Drive • Location 04
Independence, KY 41051

Free Shipping and Handling on Prepaid Orders

In the U.S. and Canada shipping and handling is
free whenever you prepay your order. See the
instructions provided for details.

Foundation Plan

Building a new school or library? Adding a major
new collection? Gale offers a one-time Foundation
Plan discount on print titles to help libraries build
collections quickly. Call your Gale Representative
about how you can take advantage of the follow-
ing discount plan for new libraries:

- 5% on KidHaven orders over \$1,000.
(in addition to regular library discount of 20%)

Standing Orders

Most of our print titles are available on Standing
Order. For each title placed on Standing Order, you
automatically receive each new volume or edition
upon publication at a 25% discount. Your Standing
Order discount will be reflected on the invoice. It is
not necessary to renew or confirm your Standing
Order. You may return books received on Standing
Order at your expense.

Reading Programs



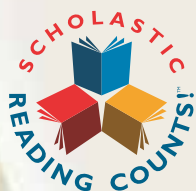
When you order an Accelerated Reader® book set from KidHaven Press™, you will receive a **FREE PREPAID CERTIFICATE** that will allow you to go to the Renaissance Learning website and download your quizzes directly from the web.

To get a complete title list for any quiz set, contact Renaissance Learning™ at **1-800-338-4204** or visit them at www.renlearn.com

AQ391 KidHaven Press Spring 2003*
AQ232 KidHaven Press Fall 2002 Set A
AQ233 KidHaven Press Fall 2002 Set B
AQ186 KidHaven Press Spring 2002
AD563P KidHaven Press Miscellaneous

*Set, Book, and Interest levels will be available soon at www.renlearn.com
Schools and libraries must have the Accelerated Reader® start-up disk to run the program.

**FREE PREPAID
CERTIFICATE
WITH BOOK SET PURCHASE**



When you order a Scholastic Reading Counts® book set from KidHaven Press™, you will receive a **FREE QUIZ CD**.
To get a complete title list for any set call **1-877-COUNTS-1** or visit www.readingcounts.com.

I-583-EE KidHaven Assorted Nonfiction

FREE QUIZ CD
WHEN BOOKS ARE ORDERED DIRECT
FROM KIDHAVEN PRESS™