



December 8, 2000

Dear GaleNet Customer:

As part of our ongoing effort to improve your **GaleNet** service, Gale Group has made changes to one of the servers that host some of the **GaleNet** databases. This change requires the addition of a new IP address to your proxy or firewall software — and affects only those customers who have this type of software.

Please change your proxy or firewall to allow the following network IP address:

198.112.169.* (wildcard)

or

192.112.169.132 (a specific network IP address)

You will need to have this completed by January 12, 2001.

If you are unsure about how Internet access is administered at your facility, please forward this information to your Internet technician or MIS department. If you have any other questions about this server move, please contact Gale Group Technical Support at 1-800-877-GALE (option 4), send a fax to 1-800-676-2345, or send an e-mail to technicalsupport@galegroup.com.

All **GaleNet** products are affected by this change. These include:

- Associations Unlimited
- Biography Resource Center
- Biography and Genealogy Master Index
- Contemporary Authors
- Contemporary Literary Criticism – Select
- Dictionary of Literary Criticism
- Junior Reference Collection
- DISCovering Authors,
- DISCovering Most Studied Authors
- DISCovering Biography
- DISCovering Multicultural America
- DISCovering Science
- DISCovering U.S. History
- DISCovering World History
- Exploring Poetry
- Exploring Shakespeare
- Gale Database of Publications and Broadcast Media
- Gale's Ready Reference Shelf
- Literature Resource Center
- Scribner Writers Series
- Student Resource Center (all versions)
- Student Resource Center – College Edition
- Texas Almanac
- Twayne's Author Series
- What Do I Read Next?

During the coming months, Gale Group will be making additional service upgrades to improve your online access. If you would like to receive e-mail notification of these changes or have them targeted to a specific technical contact at your library, please send an e-mail to technicalsupport@galegroup.com. In the subject line put "Add Me to Technical Contact List." In the body of the e-mail, please list the person's name, title, and organization.

Thank you for your support.

Sincerely,

Mary Mercatante