

## **IMPORTANT TECHNICAL UPDATE BULLETIN**

January 12, 2001

Dear GaleNet Customer:

As part of our ongoing effort to improve your GaleNet service, The Gale Group recently contacted you requesting you add an IP address to your firewall and/or proxy server software. We have identified additional changes that should be made to ensure uninterrupted access to your **GaleNet** subscriptions.

If you use a proxy-server and/or firewall software, it must be set to allow the IP addresses and domain names listed below. Note that this is a complete list of proxy/firewall settings for Gale Group products. You may already have some or all of these settings, if you use other Gale Group on-line products.

**A) If your proxy/firewall settings use IP addresses, you must have both the following addresses in your configuration by January 26, 2001.**

**198.112.169.\***

(This wildcard entry is reserved for Gale Group machines only, and will not compromise your security.)

**198.112.160.80**

(This is the current GaleNet3 address, which you must continue to allow for now.)

**B) If your proxy/firewall settings use domain names, make sure that you have all of the following domain names in your configuration by January 26, 2001.**

**\*.gale.com**

**\*.galenet.com**

**\*.galegroup.com**

**C) If you have a Remote Patron Authentication Server, and you restrict access to this server based on source IP address, you must have the following address in your configuration by January 26, 2001.**

**198.112.169.\***

(This wildcard entry is reserved for Gale Group machines only, and will not compromise your security.)

**D) After January 26, 2001 GaleNet products will require cookies be enabled on all browsers. If you wish to use the InfoMark feature, all browsers must be enabled to allow cookies to be stored on the hard drive.**

*If you are unsure about how Internet access is administered at your facility*, please forward this information to your Internet technician or MIS department. If you have any other questions about this server change, please contact Gale Group Technical Support at 1-800-877-GALE (option 4), send a fax to 1-800-676-2345, or send an e-mail to [technicalsupport@galegroup.com](mailto:technicalsupport@galegroup.com).

All GaleNet products are affected by this change. These include:

- Associations Unlimited
- Biography Resource Center
- Biography and Genealogy Master Index
- Brands and their Companies
- Contemporary Authors
- Contemporary Literary Criticism – Select
- Dictionary of Literary Biography
- DISCovering Authors
- DISCovering Biography
- Discovering Collection
- DISCovering Most Studied Authors
- DISCovering Multicultural America
- DISCovering Science
- DISCovering U.S. History
- DISCovering World History
- Exploring Poetry
- Exploring Shakespeare
- Gale Business Resources
- Gale Database of Publications and Broadcast Media
- Gale Directory of Databases
- Gale's Ready Reference Shelf
- Health and Wellness Resource Center
- History Resource Center
- Junior Reference Collection
- Literature Resource Center
- Research Centers and Services Directory
- Scribner Writers Series
- Student Resource Center (all versions)
- Student Resource Center – College Edition
- Student Resource Center – Health Module
- Texas Almanac
- Twayne's Author Series
- What Do I Read Next?
- Worldmark Yearbook Online

As part of the change, which we are making in a few weeks, you will see slightly different graphics and wording on the page which prompts remote users and certain other users for a password. If you do not see a password page today, there will be no visible change.

During the coming weeks, Gale Group will be making additional service upgrades to improve your online access. (We do not anticipate that these upgrades will require additional changes to your proxy/firewall.) The future upgrades will allow us to:

- Give you combined usage reporting for all your Gale Group on-line products;
- Offer you new and more convenient ways to connect to your Gale Group subscriptions;
- Offer you the ability to have all of your Gale Group on-line products under a single combined menu.

If you would like to receive e-mail notification of future changes or have them targeted to a specific technical contact at your library, please send an e-mail to [technicalsupport@galegroup.com](mailto:technicalsupport@galegroup.com). In the subject line put "Add Me to Technical Contact List." In the body of the e-mail, please list the person's name, title, and organization.

Thank your for your support.

Sincerely,

Mary Mercatante  
Director of Marketing